



## Pet Sitting Service Agreement

For the purposes of this document, the terms *Client*, *Owner* and *Pet Owner* are synonymous with the person contracting services for one or more domestic animals. A signed **Service Request** must be provided to your Sitter before service is provided for any period.

- *Clients* agree to pay in full at time of reservation. **Reservations are not held** until payment in full is received by *Wags to Whiskers Pet Sitters* or special arrangements are agreed upon by both parties in writing. There will be a **\$20 service charge** for each returned check.
- Cancellation Policy – Once services are confirmed, we dedicate time to you and do not overbook. We understand your plans may change and we do not charge for cancellations with adequate notice. However, if you cancel 24 hours or less prior to the scheduled service date there will be a \$25 cancellation fee.
- Reservations are made to plan sitter availability with consideration to additional *Clients*. Therefore, *Clients* returning home early will be required to pay for the reserved amount of sitter time scheduled including travel time. *Clients* will not have to pay for scheduled Special Services not preformed.
- *Wags to Whiskers Pet Sitters* agrees to provide agreed upon services in a manner that is trustworthy, caring and dependable. The *Client* expressly relinquishes any and all claims against the company and its employees, except those arising from negligence. *Wags to Whiskers Pet Sitters* agrees to remain fully insured and bonded.
- *Wags to Whiskers Pet Sitters* is not responsible for damage to the home beyond their control such as, but not limited to leaks, electrical problems or acts of nature. In these situations, the company will attempt to contact the *Client* and/or designated emergency contact prior to a subjective decision on resolving any such issues. All repairs and related fees will be paid by the *Client* or fully reimbursed to *Wags to Whiskers Pet Sitters* within 14 days.
- *Wags to Whiskers Pet Sitters* is not liable for any loss or damage in the event a burglary or other crime that should occur while under this contract. *Pet Owner* agrees to secure home prior to leaving the premises and *Pet Sitters* will re-secure home at the end of each visit. While keys are in the possession of a *Pet Sitter* they will be either on the Sitter's physical person or properly secured in key safe. *Wags to Whiskers Pet Sitters* subscribes to insurance coverage for lost key lock replacements.
- At the time service is booked, *Owner* will notify *Pet Sitter* of everyone who has been granted access to the home during the service period. *Wags to Whiskers Pet Sitters* accepts no responsibility for security of the premises or loss if other individuals have access to a *Client's* home or if home is not properly secured.
- *Pet Owner* must have legal rights to place the animals in the care of *Pet Sitters*, *Kennels*, and *Veterinary Clinics*. The *Pet Sitter* cannot service a home with "visiting" pets or animals that do not belong to the home owner of the service site without separate sets of agreement forms signed by each rightful *Owner(s)*.
- The terms of this document apply to all the pets owned by the *Client*, including any and all new pets that the *Client* obtains on or after the date this document was signed, at any and all locations the *Owner* designates for service.

- *Pet Owner* is responsible for pet-proofing house and yard, security fences, gates and/or latches. *Wags to Whiskers Pet Sitters* will not be responsible for the safety of any pets or liable for the death, injury, disappearance, or legal consequences of any pet with unsupervised access to the outdoors.
- *Wags to Whiskers Pet Sitters* is authorized to seek any emergency veterinarian assistance needed during visits, at the cost of the *Client*, from any veterinarian as chosen by the sitter should the need arise.
- *Pet Owner* is responsible for supplying the necessary equipment/supplies needed for care of their pet(s) including but not limited to a well-fit harness or collar, firmly affixed vaccination tags, leashes, pooper-scoopers, litter boxes, food, cleaning supplies, medicines, pet food, and cat litter. *Pet Owner* authorizes any purchases necessary for the satisfactory performance of duties. *Pet Owner* agrees to be responsible for the payment of such items, as well as service fees for obtaining items and will reimburse *Wags to Whiskers Pet Sitters* within 14 days for all purchases made.
- All pets must be currently vaccinated prior to service visit. Should any employee of *Wags to Whiskers Pet Sitters* be bitten or otherwise exposed to any disease or ailment received from *Client's* pet which has not been properly vaccinated, it is *Client's* responsibility to pay all costs and damages incurred by the victim.
- *Pet Owner* will be responsible for all medical expenses and damages resulting from an injury to a Pet Sitter, or other person(s), by the Pet. *Client* agrees to indemnify, hold harmless, and defend *Wags to Whiskers Pet Sitters*, in the event of a claim by any person injured by the Pet.
- *Wags to Whiskers Pet Sitters* will make every effort possible to see to your pet's safety and care in the event of a disaster, weather related event or crisis but cannot guarantee it.
- *Wags to Whiskers Pet Sitters* may use their discretion to end service at any time that a pet poses a danger to the safety or health of itself, other pets or people. If concerns prevent the Pet Sitter from continuing pet services, *Owner* authorizes the pet to be placed in a kennel or previously arranged locale if possible. All subsequent charges, including but not limited to transportation, kenneling, tranquilizing, treating, accessing, and liability are to be the responsibility of the *Owner*.
- When requesting home sitting services, *Wags to Whiskers Pet Sitters* is not responsible for wilted, dead or otherwise unhealthy plants. Please place all indoor plants together on a waterproof surface as we are not responsible for water damaged areas or missed plants.
- *Client* agrees to discuss any concerns with *Wags to Whiskers Pet Sitters* within 24 hours of return after service.
- This agreement is valid from the date signed, and replaces any prior Legal Considerations agreements. *Client* agrees to any future *Wags to Whiskers Pet Sitters* term changes relayed verbally to the *Client*, mailed or emailed in writing to the *Client* or posted on our website. This agreement may be terminated by either party by giving 30 days written notice to the other party.
- This contract permits *Wags to Whiskers Pet Sitters* to accept all future telephone, online, mail or email reservations and provide service without additional signed legal agreements.
- The *Client/Owner* states that he/she has read this agreement in its entirety and fully understands and accepts its terms and conditions.

Client/Owner Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_